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# FSG Announces the Retirement of Mark Condry

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*"In the end, I will always be thankful to FSG for the opportunities, the friendships I've made, and the experiences and memories I will take with me." - Mark Condry*

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FSG exists because of the remarkable individuals that continuously choose FSG. The FSG Constitution states, "Our greatest strengths and most important assets are the quality and commitment of our people. Because the future of our company depends upon our people and their continued pride in and commitment to FSG, they must be valued above all."

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It is with immense gratitude that FSG announces Mark Condry's retirement, effective August 31st. As the Customer Care Center Director, Mark has been a notable figure within the business for 17 years. Throughout his tenure, Mark has made a number of innovative strides for the business, most notably the formation of FSG's Customer Care Center (CCC) in 2014.

Merging three independent inside sales teams and three local warehouses, the CCC was initially focused on smaller-scale MRO transactions. Today, the Center manages large, complex lighting projects for demanding clients nationwide. Mark credits the Project Management teams as well as the Customer Care teams for the astounding success of the CCC.

Mark reflects on his career with FSG saying, "I have been so blessed to work with a group of folks at FSG that has made these 17 years fly by. I will always be thankful to FSG for the opportunities, the friendships I've made, and the experiences and memories I will take with me."

Mark's FSG tenure began in 2005 after serving in the army for 23 years. With the US Army as the world's leading leadership development institution, Mark presumed he'd encountered every great mentor while there. That was until he met Steve Byrne, FSG's COO. Mark says, "[Steve] is the best leader I've worked for in my 40 years of professional life. He is selfless, leads with a servant's heart, models integrity and competence to the highest degree, and cares about FSG and our people more than anyone I know."

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As a mentor himself, Mark insists that although he may be leaving FSG, he will always be a resource to his team. He follows by saying, “Believe me, they don’t need me, but if something comes up, I’m there for them.”

Mark is elated to embark on his next adventure of moving to the desert, a longtime dream of his and his wife of 31 years, Dee. A proud husband and father, he looks forward to savoring his days in the desert surrounded by his loved ones.

Thank you for your continuous dedication and leading by example throughout the years, Mark! We wish you well as you embark on this next adventure!

For questions about this announcement contact FSG's HR Department or Corporate Communications team.

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